

## ABSTRACT OF THE DISCLOSURE

To achieve the above objects, a communication apparatus for forming and outputting image data on the basis of data received via a network analyzes the contents of received electronic mail and extracts binary data encoded using character codes. The communication apparatus converts the extracted binary data into image data and outputs the data. The communication apparatus requests, where necessary, a server apparatus on the network to convert the binary data into the image data. If the conversion from the binary data into the image data is impossible, the communication apparatus reports this information to the source of the electronic mail in the same session as the electronic mail. The communication apparatus also generates a message from the reported information and transmits the message as electronic mail in a session other than the electronic mail.